

RiskWatch®

RiskWatch® from e-Health Data Solutions provides an internet-based repository for Skilled Nursing Facilities (SNF) and Assisted Living units to log problematic events as they occur. Capturing occurrences this way allows the organization to remedy problems, detect trends, systematically improve their care processes, conform to state reporting guide lines and reduce the risk of future occurrences.

When used in conjunction with CareWatch® the occurrence data is integrated with the MDS assessment information. This provides a rich source of insight into the cause and effect relationship between events, remediation and residents' quality of life.



RiskWatch® is based on the theory that those who do not know history are doomed to repeat it. By keeping a repository of information about occurrences your facility can improve its care processes in three ways

- Focus the proper level of attention on each single occurrence to ensure that the proper response is made to the situation.
- Enable staff systematically to make recommendations that address not only a particular occurrence but can prevent future ones or at least reduce their severity.
- Provide management with quality metrics that indicate where their care processes are improving and highlight areas for improvement.

RiskWatch® Features

Internet based repository

Since RiskWatch® runs as an internet-based application your organization does not have to install and maintain any software in order to use it. It uses a standard browser familiar to anyone who has ever used the internet before. This reduces training time and user anxiety.

Supports resident and non-resident occurrences

While most occurrences involve residents in your facility, many do not. RiskWatch® allows you to track occurrences that involve visitors, family and other non-residents. It also allows you to track events that do not involve a particular person, such as a flood or drug inventory miscount.

Quality improvement techniques

RiskWatch® is based on established quality improvement practices. It provides statistical process control charts to help you stabilize and continuously improve your care processes. Each occurrence can be tagged with recommendations that will enhance future conditions.

These recommendations are assigned to specific personnel and tracked until they are flagged as complete.

Automatic notifications

When an occurrence is entered into the system key personnel (Administrators, DONs, Risk Managers) are automatically notified with an email message indicating the nature of the event and its severity. As the occurrences go through the investigation and review processes these individuals are kept abreast of the developments. They always know what events have transpired and can quickly drill into the repository to learn the specific details.

Integration with MDS assessment history

The RiskWatch[®] repository integrates seamlessly with your MDS repository in CareWatch[®]. This means that risk assessments can use factors based both on what events a resident has been involved in and their state of health as recorded in assessments done both before and after events. As you accumulate data over time this becomes a rich source of information to use to systematically improve your facility care processes.

Ease of Use

Like its sister product CareWatch[®], the RiskWatch[®] application has been carefully designed to make it easy and efficient to use. The pages have been designed to avoid redundant data entry so you can enter a report in 3 minutes or less. Help is available on every page. You are never more than 3 clicks away from any task you need to complete.

Security

Access to RiskWatch[®] is protected by user passwords. It uses SSL encryption to protect all data transmitted between the user's PC and the repository. The organization's application administrator controls which roles are assigned to each user, thereby restricting the information to those with the proper authority.

State filing requirements

An increasing number of states require SNFs to file incident reports with their regulating agency. RiskWatch[®] guides the DON through the completion of these reports so they can be created with a minimum amount of effort. It will also track any citations levied in response to an incident so that the impact of specific incidents is clearly visible.



Web-based Occurrence Reporting and Analysis

RiskWatch® is a web-based program for long term care providers which drives evidence based management and continuous improvement.

The RiskWatch® process focuses attention on each occurrence to ensure thorough investigation, proper response, and review for every event.



Providers can use the comprehensive information from each occurrence to reduce risk, decrease liability, and improve resident care throughout the facility and the organization as a whole.

RiskWatch® can help your facility:

- Reduce Liability and Identify Potential Risk
- Lower Insurance Premiums
- Track Patterns and Trends
- Prepare for Survey
 - Designed for F-323
- Improve Resident Quality of Life

Utilized in conjunction with eHealth Data Solutions' trio, CareWatch®, RiskWatch®, and UB Watch™ provide a rich source of insight into root cause between clinical conditions, adverse events, remediation, reimbursement, and resident quality of life.

Learn more about [RiskWatch®](#)



Manage Revenue with Confidence

Designed specifically to enhance billing processes and increase cash flow for long term care providers.

UBWatch™ can help your facility:

- Ensure Correct Reimbursement
- Evaluate and Improve UB-04 Claims
- Coordinate Clinical MDS & Financial UB Records
- Detect Unintended Billing Patterns
- Minimize Audit Risk



UB Watch™ detects and reveals unintended billing patterns which can lead to suspended claims, CMS audits, government demand for repayments, False Claim Act issues, under/over billing, and other missed opportunities which may result in lower revenue.

Using a system of logic flags designed specifically for Universal Bills claims, the program methodically reviews each UB prior to submission to the fiscal intermediary and alerts providers to any inconsistencies or potential compliance issues which may delay payment or decrease revenue.

With UB Watch™ and CareWatch®, companies can coordinate clinical MDS and financial UB records, track patterns and trends, and meet both customer and government expectations that services and reimbursement are in balance.

ICD9/UB	Description	# Claims	Claims With Errors	Average Errors
1. 708.7	Difficulty in walking. Excludes: abnormality of gait (780.2)	32	108	3.32
2. V57.89	Care involving use of other. Multiple training or therapy	27		
3. V57.1	Care involving use of other physical therapy, therapeutic and remedial exercises, except breathing	23		
4. 486	Pneumonia, organism unspecified. Excludes: hospital-acquired pneumonia (514), influenza with pneumonia, any form (587.0), inhalation or aspiration pneumonia due to foreign materials (587.0-587.8), pneumonia due to fumes and vapors (589.0)	3		
5. 533.8	Hernia of other specified sites. Hernia: scrotal, inguinal, femoral, obturator, pubofemoral, retroperitoneal, scrotal, other abdominal hernia of specified site. Excludes: vaginal hernia (533.6)	2		
6. 780.2	Abnormality of gait. Gait: ataxic, paralytic, spastic, staggering. Excludes: ataxic gait (780.2), locomotor (compressive) (284.2)	2		

Claims Submission Summary		
WIC	# Patients	# Days
1. RUB	7	119
2. PUA	6	90
3. RUC	7	11
4. RUC	5	43
5. RUB	5	33
6. PUA	3	30
7. RUC	2	23
8. RUC	3	19
9. RUC	3	16
10. RUC	1	11

Alert	Date Type	Alert
Back	2006-06-10	UB file 0020 processed
Forward	11-09-06	
Back	2006-06-09	UB file 0020 processed
Back	2006-06-09	



Evidence-based Quality Assurance and Compliance

CareWatch[®] is an internet-based resource that helps improve resident assessment data accuracy and enhance care plans.

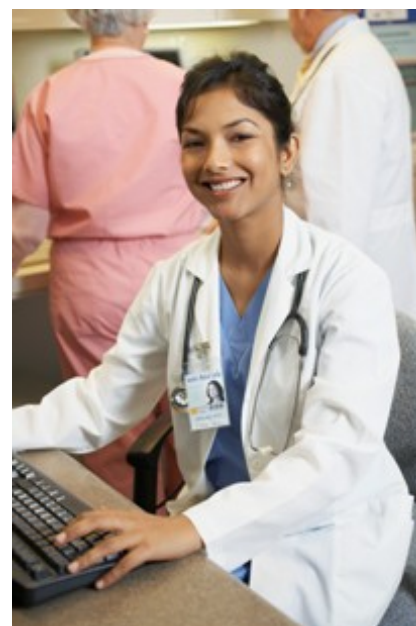
Using the MDS, it highlights trends within the facility and for each individual resident.



CareWatch[®] features a unique series of clinical watch pages that assists nursing staff with every aspect of the RAI process to: improve MDS data consistency, conduct more thorough assessments, monitor quality, and support continuous improvement plans. This dynamic process prepares facilities for survey, helps obtain correct reimbursement, lowers cost, and enhances resident quality of life.

CareWatch[®] can help your facility:

- Ensure MDS Integrity and Accuracy
- Advance Excellence
 - FOCUS-PDCA Resident QI/QMs
- Actively Manage Reimbursement
- Strengthen Care Planning
- Reduce Survey Citations
- Enhance Resident Care
 - Clinical Watch Pages
 - Resident Alerts
 - Benchmark Reports



- Process Control Charts

State Watch Pages

eHealth Data Solutions works with various state alliances, individual facilities, and other organizations to customize state specific watch pages that track reimbursement factors and rates for an individual state. Also available are state-specific Medicaid Watch Pages.

[Learn More about CareWatch®](#)